Barnett Waddingham sub-processor list

Who	Summary of why third party is used	Data Location	Further Information can be found at
4ME supplier	Group of c. 100 potential benefits providers used by members and Barnett Waddingham staff.	UK	www.barnettwaddingham.co.uk
8x8	Unified communications service provider	UK	www.8x8.com
Abnormal Security	Technology service provider	UK / EEA	www.abnormalsecurity.com
Adobe	Provider of digital signature services	UK	www.adobe.com
Avantus Systems Limited	Flexible Benefits Platform	UK	www.avantus.co.uk
Barnett Waddingham	The Barnett Waddingham group of companies including Barnett Waddingham LLP, Barnett Waddingham Actuaries and Consultants Limited and BW SIPP LLP collectively known as 'Barnett Waddingham'. These companies are the main data processors.	UK	www.barnettwaddingham.co.uk
Cashfac	Banking software provider	UK	https://cashfac.com/
CFH Docmail Limited	Outsourced printing and mailing correspondence	UK	www.cfh.com
Convera (formerly Western Union)	Overseas payment provider	EEA/USA	www.convera.com

Department for Work and Pensions (DWP)	Provides tracing/existence services	UK	https://www.gov.uk/government/organisations/department-for-work-pensions
DiskShred	Securely destroy hardware and other redundant media	UK	https://diskshred.eu/
DLA Piper	Claims management	UK	www.dlapiper.com
Equisoft UK Limited	Provide i) STP and ii) Pensions Dashboards Pension Fusion software	UK	www.equisoft.com
Exchange	Data submission to the Pension Regulator	UK	www.thepensionsregulator.gov.uk/trustees/exchange.aspx
Experian Limited	Provider of online ID and bank account payee verification solutions	UK	www.experian.co.uk
Freshworks	ITSM platform provider	UK	https://www.freshworks.com/
Gamma	Unified communications service provider	UK	www.gamma.co.uk
GBG	Specialists in Identity Data Intelligence.	UK	www.gbgplc.com
GBST	Provider of administrative technology	UK	https://www.gbst.com/
GoodAPI Inc.	Provider of online services for the selection and monitoring of employee environmental benefits	UK/EEA	https://thegoodapi.com/
Hettle Andrews	Insurance Broker	UK	www.hettleandrews.co.uk
HUB Financial Solutions Limited	Provider of retirement solutions	UK	www.hubfinancialsolutions.co.uk
Insurers and Claims Handlers	Insurance Broker	UK	Various
Iron Mountain	Document management, digital solutions and waste management provider	UK	www.ironmountain.co.uk
Knowa	Provider of digital platform for client meetings, document management, and secure collaboration	UK / EEA	https://www.knowa.co/

LexisNexis	Tracing / existence services provider	UK	www.lexisnexis.co.uk
Lightway Ltd	A specialist contractor for certain data member analytic work.	UK	
Lishmans LLP	Accountancy firm	UK	www.lishmansllp.com
M-files	Document Management	UK / EEA	www.m-files.com
Mailgun	Outsourced bulk email delivery service	UK / EEA / USA	www.mailgun.com
Mastercard	Corporate credit cards	UK	www.mastercard.co.uk
MBWL International	Independent consultancy used for international work.	UK / EEA	https://mbwl-int.com
Microsoft	Technology service provider	UK / EEA	www.microsoft.com
Mimecast	Technology service provider	UK	www.mimecast.co.uk
Momentive	Survey software provider	UK / EEA	www.surveymonkey.com
Momentum ITSMA (formerly Grist)	Website service provider	UK	www.momentumitsma.com
Nasstar (formerly GCI)	Technology service provider	UK	www.nasstar.com
Oracle	Provider of cloud based Accounting and HR systems	UK / EEA	www.oracle.com
Origo	Platform that allows standardised communication of data between financial services firms	UK	www.origo.com
Printed Word	Outsourced printing and mailing correspondence	UK	www.printedword.co.uk
Qualtrics	Data capture and research software platform provider	UK / EEA	www.qualtrics.com
Rapid7	Technology service provider	UK	www.rapid7.com
SmarterPay Ltd (formerly APT Ltd)	A software package for BACS payments	UK	https://smarterpay.com/

Solicitors	Solicitors	UK	Various
Target Professional Services	Tracing services	UK	www.targetprofessional.co.uk
Twilio	Technology service provider	UK / EEA/ USA	www.twilio.com
Union Solutions Limited (Claranet)	Technology service provider	UK	www.claranet.co.uk
Whistl	Delivery management of business mail and fulfilment services.	UK	www.whistl.co.uk